

Driver WIN XP problem and FIX.TXT

WINDOWS HOTFIXES:

"Code 10" error when installing driver:
Microsoft has identified an issue with the "usbser.sys" driver causing performance issues and have created a fix.

Refer to Knowledge Base (KB) article "KB943198" at:
<http://support.microsoft.com>

The fix can be downloaded here:
<http://www.microsoft.com/downloads/details.aspx?FamilyId=F2F0A7C2-3B44-4D2E-9640-E0D21818763E&displaylang=en>

Device Enumerates, but does not communicate on the CDC interface (Windows XP):
Microsoft has identified an issue with the "usbser.sys" driver causing performance issues and have created a fix.

Refer to Knowledge Base (KB) article "KB935892" at:
<http://support.microsoft.com>

Note: The hotfix refers to issues with Windows XP Tablet PCs, however, this fix also corrects the CDC communication issue.

The fix can be downloaded here:
<http://support.microsoft.com/kb/935892>

Driver loading issue in Windows XP
Microsoft has identified an issue with the "usbser.sys" driver may not load when USB device uses IAD to define a function that has multiple interfaces.

Refer to Knowledge Base (KB) article "KB918365" at:
<http://support.microsoft.com>

Note: The hotfix refers to issues with Windows XP Tablet PCs, however, this fix also corrects the CDC communication issue.

The fix can be downloaded here:
<http://support.microsoft.com/kb/918365>

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